



Custom Embroidery

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The customer's garments (or other articles) are accepted on the strict understanding that **Embroidered Elegance Designs** will not accept any liability whatsoever for any misprints, stains, and/or damage to the customer-supplied garments.

The **Embroidered Elegance Designs** embroidery process involves machinery that may impact the quality of the decoration and the item to be decorated. In addition, there is some risk that human errors will occur. All garments are left entirely at the customer's own risk. If you supply the garment (or other articles) and there is a problem, we can not replace your item nor reimburse you for the item's value. Your damaged piece will be returned to you with an apology. For this reason, we prefer to work on garments from our suppliers that **Embroidered Elegance Designs** knows will work for your needs and may be easily replaced should a production error occur. We do not replace or reimburse customer-owned garments that fade after being washed.

When presenting your own garments for decoration, you will be required to sign a waiver indicating your acceptance of these terms before we will decorate them.

CUSTOMER SUPPLIED GARMENT POLICY WAIVER

Print Name _____

Signature _____

Date _____